



2021 Global

TapRootT[®] Summit

Knoxville, TN June 14 - 18, 2021

CELEBRATING 33 YEARS OF TapRoot[®]



Inky Johnson: Motivational Speaker

Alfredo Sanchez



Kirstie Ennis



Dan Verlinde



Vincent Phipps

Summit Week Schedule

Pre-Summit

Monday - Tuesday, June 14 - 15, 2021
Ten 2-Day Pre-Summit courses to choose from, designed to prepare you for a great week of further improvement & productive discussions

TapRoot[®] Summit

Wednesday - Friday, June 16 - 18, 2021
Keynote speakers, breakout sessions, networking, reception, & TapRoot[®] Advisory Board meeting

Wednesday, June 16

- Crash of the USS John S. McCain, the CO's Story - Alfredo Sanchez
- Breakout Sessions
- Don't Accept Limitations - Kirstie Ennis
- Reception . . . Music, fun, networking

Thursday, June 17

- Crisis Response Using the TapRoot[®] Software & App - Dan Verlinde
- Breakout Sessions
- Effective Communication - Vincent Phipps

Friday, June 18

- Roadmap to Success
- Inky's Story - Inky Johnson

How Can the Summit Help?

Network with the world's best problem-solvers. Learn to lead with emotional intelligence. How to fight fatigue. Tips on failure-free operations. Hear compliance best practices. Visit our website to learn more!

www.taproot.com/summit/

Pre-Summit & Global TapRoot® Summit 2021

SCHEDULE-AT-A-GLANCE

Pre-Summit: June 14 -15, 2020	Global TapRoot® Summit WEDNESDAY, JUNE 16	
<p>Courses: 8:00 am - 5:00 pm</p> <ul style="list-style-type: none"> • 2-Day TapRoot® Essentials • Stopping Human Error • Best Practices in Mistake Proofing & Corrective Action Writing • Equifactor® Equipment Troubleshooting & TapRoot® Root Cause Analysis • Risk Management - Best Practices, ROBT Risk, & Opportunity Based Thinking • TapRoot® Software • Effective Interviewing & Evidence Collection • Analyzing & Fixing Safety Culture 	Breakfast: 7:00 am - 8:00 am	Break: 2:30 pm - 2:45 pm
	Kick-Off: 8:00 am - 9:00 am Ready, Set, Go! - Name Game	Breakout Session 3: 2:45 pm - 3:45 pm <ul style="list-style-type: none"> - Trending Techniques for Incident Data - Using Causal Factor Worksheets - How to Survive & Thrive in a TBI-Influenced Relationship - Stop Complacency - Failure-Free Operations - Accident or Gross Negligence?
	Keynote: 9:00 am - 10:00 am Crash of the USS John S. McCain, the CO's Story - Alfredo Sanchez	
	Break: 10:00 am - 10:30 am	
	Breakout Session 1: 10:30 am - 12:00 pm <ul style="list-style-type: none"> - TapRoot® User Best Practices - Sharing Lessons Learned - Defeating the Blame Culture - Leading with Emotional Intelligence - Contract Instructor Teaching Tips 	
	Lunch: 12:00 pm - 1:00 pm	Break: 3:45 pm - 4:00 pm
	Breakout Session 2: 1:00 pm - 2:30 pm <ul style="list-style-type: none"> - Fighting Fatigue - Gaining Management Support for Improvement - Post-Incident Care of Employees - Making Better TapRoot® Users - ISO 45001 	Keynote: 4:00 pm - 5:00 pm Don't Accept Limitations - Kirstie Ennis
		Wednesday Night Reception: 5:00 pm - 7:00 pm
		Join us for live entertainments, networking, & hors d'oeuvres. *To learn more visit www.taproot.com/summit

• **Knoxville Convention Center**
701 Henley St., Knoxville, TN 37902



• **Pre-Summit: June 14 -15, 2021**
• **Global TapRoot® Summit: June 16 - 18, 2021**

Global TapRoot® Summit THURSDAY, JUNE 17		Global TapRoot® Summit FRIDAY, JUNE 18
Breakfast: 8:00 am - 9:00 pm	Break: 1:35 pm - 1:45 pm	Breakfast: 8:00 am - 8:55 am
Keynote: 9:00 am - 10:00 am Crisis Response Using the TapRoot® Software - Dan Verlinde	Breakout Session 6: 1:45 pm - 2:35 pm - Safeguards: How Strong & How Many? - Perform an Internal Checkup of Your TapRoot® Implementation - Getting More Done in Less Time - How to STOP Normalization of Deviation - Making Your TapRoot® Course Better - Compliance Causal Factors	Roadmap to Success: 9:00 am - 10:55 Rick Hulse
Break: 10:00 am - 10:15 am		Keynote: 10:55 am - 12:00 pm Inky's Story Inky Johnson
Breakout Session 4: 10:15 am - 11:45 pm - TapRoot® Instructor Recertification - Admiral Rickover & Conservative Decision Making - Hazard Analysis & the Energy Wheel - Effective Single-Person Investigations - Balancing Life & Work - Making Progress Toward Success	Break: 2:35 pm - 2:45 pm	
Lunch: 11:45 am - 12:45 pm	Breakout Session 7: 2:45 pm - 3:50 pm - Well-Being & Your Body - How to Manage a Major Investigation - How Best-in-Class Reliability Managers Optimize TapRoot® Potential - How Regulators Can Become Better Investigators (Staying Away From Bias) - TapRoot® Advisory Board	
Breakout Session 5: 12:45 pm - 1:35 pm - What Does a Good Safety Meeting Look Like? - Building Custom Reports in the TapRoot® Software - Live Your Core Values - Precursors for Human Errors - Using Equifactor® For New Equipment Reliability - Keep Your Company Out of Court	Break: 3:50 pm - 4:00 pm	
	Keynote: 4:00 pm - 5:00 pm Effective Communications - Vincent Phipps	

*Choose your schedule by visiting <https://summit.taproot.com/schedule> or call us at (865) 539 - 2139

REGISTRATION & DETAILS



TRAVEL PLANNING

Summit Location:

Knoxville Convention Center in Knoxville, TN

Nearby Hotels:

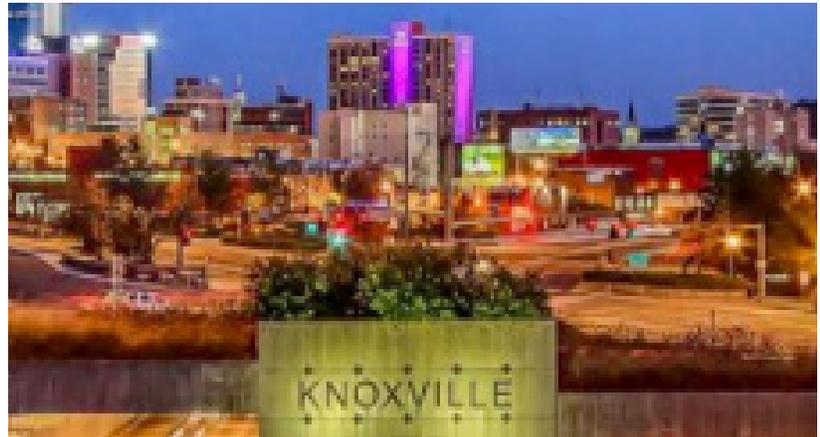
The Tennessean

Hilton Knoxville

Hampton Inn & Suites - Downtown Knoxville

Courtyard by Marriott - Downtown Knoxville

Hyatt Place Knoxville - Downtown



ROI GUARANTEE

We know you have only so much time and resources to give to training and conferences in a year. We are confident that the TapRoot® Summit will be worth every minute that you spend there. Attend the Summit and go back to work to use what you've learned. If you don't get at least 10 times the return on investment, simply return the Summit materials and we'll refund the entire Summit fee.

CERTIFIED INSTRUCTOR STATUS

To maintain your status as a Certified TapRoot® Instructor, you must attend a Pre-Summit course and the Summit every two years. Register for the Certified Instructor Track and you will receive the latest 2-Day TapRoot® course material.



NETWORKING AT THE SUMMIT RECEPTION

On Wednesday night, join us in celebrating 33 years of saving peoples' lives. This year we will be singing karaoke and enjoying delicious hors d'oeuvres while networking with both old friends and new colleagues. Of course, the Summit Reception is free to attendees plus one guest.



PRICING & DISCOUNTS

Number of Attendees	Summit Only	Pre-Summit Only	Summit and Pre-Summit
1-2	\$1095	\$1425	\$2320 (\$200 5-day discount)
3-9	\$995 (\$100 multi-attendee discount)	\$1325 (\$100 multi-attendee discount)	\$2120 (\$200 Multi-attendee + \$200 5-Day discount)
10+	\$895 (\$200 multi attendee discount)	\$1225 (\$200 multi-attendee discount)	\$1920 (\$400 Multi-attendee + \$200 5-Day discount)

SUMMIT INFORMATION



Early Bird

REGISTRATION

Register and start planning today to qualify for our Early Bird Registration! You have until February 15, 2021 to enter into our Early Bird Drawing. The winner will be announced Wednesday, June 16, 2021, at 8:00 am during our Kickoff Session (you must be present to win).

Visit our website for more information.

www.taproot.com/summit/



CEU & ABIH

You will receive 2 CEUs for attending the Summit, and 1.6 CEUs for attending certain Pre-Summit courses (please check with us to see if your course has CEUs). CM credits may be obtained through ABIH by submitting your attendance to the appropriate organization.



DOWNLOAD THE TAPROOT® APP

Don't forget to download the TapRoot® App! Stay up to date on Summit news and schedule changes. Our app also gives you easy access to free content such as our blog, podcast, videos, and more. You may also view our upcoming courses to see what is near you and new courses we are offering. The app is available for download on any Android or IOS device. Scan the QR code to be taken directly to our app.

WHAT PAST PARTICIPANTS SAY:

"The TapRoot® Summit is a wonderful opportunity to share best practices & hear how other companies successfully implement TapRoot®" - Jenette B.

"Presenters and topics at the Summit are very useful with lots of tangible takeaways." - Nahla C.

"Well-organized. This was my first Summit, and from the start to the end was a great experience and great networking." - Rich H.

"Great Summit. Loved the variety of information. I would tell people thinking about attending to do it!" - Dale H.

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